

August 22, 2023

To, Listing/ Compliance Department **BSE LTD.** Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai - 400 001

SCRIP CODE: 543748

Dear Sir/Madam.

To, Listing/ Compliance Department National Stock Exchange of India Limited "Exchange Plaza", Plot No. C/1,

"Exchange Plaza", Plot No. C/1, G Block, Bandra Kurla Complex, Bandra (E), Mumbai – 400 051

SYMBOL: AARTIPHARM

Sub: Business Responsibility and Sustainability Report

for the Financial Year 2022-23

Ref: Regulation 34(2)(f) of SEBI (Listing Obligations

and Disclosure Requirements) Regulations, 2015

In continuation to our intimation dated August 22, 2023 regarding Notice of the 4th Annual General Meeting along with the Annual Report for the Financial Year 2022-23, we are submitting herewith the Business Responsibility and Sustainability Report for Financial Year 2022-23.

Please take the same on your records.

Thanking you,

Yours faithfully,
For AARTI PHARMALABS LIMITED
(Formerly known as Aarti Organics Limited)

NIKHIL NATU COMPANY SECRETARY ICSI M. NO. A27738

Encl.: a/a



BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORTING

SECTION A: GENERAL DISCLOSURE

I. DETAILS OF THE LISTED ENTITY

S. No	Particulars		
1.	Corporate Identity Number (CIN) of the Listed Entity	:	L24100GJ2019PLC110964
2.	Name of the Listed Entity	:	Aarti Pharmalabs Limited
3.	Year of incorporation	:	2019
4.	Registered office address	:	Plot No 22/C/1 & 22/C/2, 1st Phase, GIDC Vapi 396195, Valsad, Gujarat
5.	Corporate address	:	204, Udyog Kshetra, 2nd floor, Mulund Goregaon Link Road, Mulund West, Mumbai-400080 Maharashtra
6.	E-mail	:	info@aartipharmalabs.com
7.	Telephone	:	+91 022-69436100
8.	Website	:	www.aartipharmalabs.com
9.	Financial year for which reporting is being done	:	2022-23
10.	Name of the Stock Exchange(s) where shares are listed	:	Bombay Stock Exchange Limited National Stock Exchange of India Limited
11.	Paid-up Capital	:	₹ 453,130,040
	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	:	Smt. Hetal Gogri Gala, Vice Chairperson & Managing Director Tel: +91 022-69436100 Email: infoapi@aartipharmalabs.com
13.	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together)	:	The Disclosures are made on a standalone basis.

II. PRODUCTS/SERVICES

14. Details of business activities (accounting for 90% of the turnover):

Description of Main Activity	Description of Business Activity	% of Turnover of the entity
Manufacturing of Pharmaceuticals and Nutraceuticals	Development of Active Pharmaceutical Ingredients (API) and New Chemical Entities (NCE), API intermediates, Regulatory Starting Materials (RSM), Basic Starting Materials, Key Building Blocks, and Xanthine Derivatives for use in clinical testing and commercial production.	98%

15. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/Service	NIC Code	% of total Turnover contributed		
1	API (Active Pharmaceutical Ingredients)				
2	Pharmaceutical Intermediates		98%		
3	New Chemical Entities		30%		
4	Xanthine Derivatives	_			

III. OPERATIONS

16. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	11 Plants & 3 Research & Development Centres	3	17
International	0	0	0

17. Markets served by the entity:

Number of locations

Locations	Number
National (No. of States)	2
International (No. of Countries)	0

What is the contribution of exports as a percentage of the total turnover of the entity? 44%

c. A brief on types of customers

Aarti Pharmalabs Limited specializes in serving the B2B segment by providing comprehensive services to various industries. Our clientele consists of a diverse range of businesses spanning various industries, including pharmaceuticals, food and beverages, polymers and additives, agrochemicals and intermediates for innovators, dyes, pigments, and more. We cater to both domestic and global customers, tailoring our services to meet their specific needs and requirements.

IV. EMPLOYEES

18. Details as at the end of Financial Year 2022-23

Employees and workers (including differently abled):

S.	Particulars	Total (A)	Mal	Male		Female		
No.		_	No. (B)	% (B/A)	No. (C)	% (C/A)		
EMF	PLOYEES							
1	Permanent (D)	1400	1328	95%	72	5%		
2	Other than Permanent (E)	0	0	0%	0	0%		
3	Total employees (D + E)	1,400	1,328	95%	72	5%		
WO	RKERS							
4	Permanent (F)	642	642	100%	0	0%		
5	Other than Permanent (G)	866	866	100%	0	0%		
6	Total workers (F + G)	1,508	1,508	100%	0	0%		



b. Differently abled Employees and workers:

S.	Particulars	Total (A)	Mal	Male		Female		
No.		_	No. (B)	% (B/A)	No. (C)	% (C/A)		
DIFF	FERENTLY ABLED EMPLOYEES							
1	Permanent (D)	3	3	100%	0	0%		
2	Other than Permanent (E)	0	0	0%	0	0%		
3	Total employees (D + E)	3	3	100%	0	0%		
DIFF	ERENTLY ABLED WORKERS							
4	Permanent (F)	3	3	100%	0	0%		
5	Other than Permanent (G)	0	0	0%	0	0%		
6	Total workers (F + G)	3	3	100%	0	0%		

19. Participation/Inclusion/Representation of women

	Total (A)	Total (A) No. and percentage o		
	_	No. (B)	% (B/A)	
Board of Directors	10	3	30%	
Key Management Personnel	2	0	0%	

The Board of Directors consist of 2 Managing Directors and 8 Non-Executive Directors. Besides, the Company Secretary and Chief Financial Officer have been considered for the purpose of Key Management Personnel (under Section 203 of the CA 2013). Besides, the Executive Directors have not been considered again under the Key Managerial Personnel, since they have been separately disclosed under the Board of Directors

20. Turnover rate for permanent employees and workers

	FY 2022-23			FY 2021-22			FY 21		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	11.67	15.27	11.85	12.82	22.58	13.27	14.79	10.16	14.55
Permanent Workers	8.09	0	8.09	9.33	0	9.33	6.9	0	6.9

V. HOLDING, SUBSIDIARY AND ASSOCIATE COMPANIES (INCLUDING JOINT VENTURES)

21. Names of holding/subsidiary/associate companies/joint ventures

S. No.	Name of the holding/ subsidiary/associate companies/joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the Entity indicated at Column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Aarti Pharmachem Limited	Subsidiary	100%	No
2	Aarti USA Inc.	Subsidiary	100%	No
3	Ganesh Polychem Limited	Jointly Controlled	50%	No

VI. CSR DETAILS

22. Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No): Yes

a. Turnover (in ₹): 15,11,24,79,363

b. Net worth (in ₹): 14,38,57,79,953

VII. TRANSPARENCY AND DISCLOSURES COMPLIANCES

23. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from	Grievance Redressal Mechanism in Place		FY 2022-23			FY 2021-22			
whom complaint is received	(Yes/No) (If Yes, then provide web-link for grievance redress policy)	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks		
Communities	-	0	0	NA	0	0	NA		
Investors (other than shareholders)	https://. aartipharmalabs. com/investors- relations	0	0	NA	0	0	NA		
Shareholders	https://. aartipharmalabs. com/investors- relations	0	0	NA	0	0	NA		
Employees and workers	-	0	0	NA	0	0	NA		
Customers	https://. aartipharmalabs. com/contact	16	3	APL shall ensure timely resolution of all the pending complaints	20	0	All Complaints were resolved successfully		
Value Chain Partners	https://. aartipharmalabs. com/contact	0	0	NA	0	0	NA		

24. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format.

Aarti Pharmalabs Limited understands the growing importance of responsible business conduct and shall undertake an end-to-end materiality assessment in the upcoming years. Since the business is in its nascent stage, the company is in the process of identifying top material issues which may get impacted by business or impact the business.



SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

P1	Businesses should Accountable.	Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.								
P2	Businesses should	Businesses should provide goods and services in a manner that is sustainable and safe.								
P3	Businesses should	Businesses should respect and promote the well-being of all employees, including those in their value chains.								
P4	Businesses should	respect th	e interests	of and be i	esponsive	to all its st	akeholders	S.		
P5	Businesses should	l respect ar	nd promote	human rig	hts.					
P6	Businesses should	l respect ar	nd make eff	orts to pro	tect and re	store the e	nvironmen	t.		
P7	Businesses, when and transparent.	engaging ir	n influencin	g public ar	id regulato	ry policy, sł	nould do so	in a mann	er that is re	esponsible
P8	Businesses should	l promote ir	nclusive gr	owth and e	quitable de	evelopment				
P9	Businesses should	l engage wi	th and prov	vide value t	o their con	sumers in	a responsil	ble manner	·.	
Disclo	sure Questions	P1 (Please refer Point P1)	P2 (Please refer Point P2)	P3 (Please refer Point P3)	P4 (Please refer Point P4)	P5 (Please refer Point P5)	P6 (Please refer Point P6)	P7 (Please refer Point P7)	P8 (Please refer Point P8)	P9 (Please refer Point P9)
Policy	y and management pro			/					,	
	Whether your company's policy/ policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Has the policy been approved by the Board? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	Web Link of the Policies, if available	https://.aa	artipharma	labs.com/o	code-and-p	oolicies				
ha: po	nether the company s translated the licy into procedures. es/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
ext	the enlisted policies tend to your value ain partners? (Yes/	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Disclosure Questions	P1 (Please refer Point P1)	P2 (Please refer Point P2)	P3 (Please refer Point P3)	P4 (Please refer Point P4)	P5 (Please refer Point P5)	P6 (Please refer Point P6)	P7 (Please refer Point P7)	P8 (Please refer Point P8)	P9 (Please refer Point P9)
4. Name of the national and international codes/ certifications/labels/ standards (e.g., Forest Stewardship Council, Fairtrade, Rainforest Alliance, and Trustee) standards (e.g., SA 8000, OHSAS, ISO, BIS) adopted by your company and mapped to each principle. 5. Specific commitments, goals and targets set by the company with defined timelines, if any. 6. Performance of the	The nation FDCA (FDA Ma FDCA (Export ISO 900 ISO 140 ISO 450 FSSAI FSSC 2 Star — Jamiat Majelis SEDEX	nal and intermal a	ernational oring Licens Council al Foundat alal) (Indon META 4 pil	codes/certi se)	fications/la ai, India)	abels/ stan			
company against the specific commitments, goals and targets along with reasons in case the same are not met.									
Governance, leadership and	oversight								
7. Statement by director responsible for the business responsibility report, highlighting ESG challenges, targets and achievements (listed company has flexibility regarding the placement of this disclosure)				on Pg. No. 1					
8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	DIN: 0000	5499 ndra J. Salv		irperson & g Director	Managing	Director;			



Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
	(Please	(Please	(Please	(Please	(Please	(Please	(Please	(Please	(Please
	refer Point	refer Point	refer Point	refer Point	refer Point	refer Point	refer Point	refer Point	refer Point
	P1)	P2)	P3)	P4)	P5)	P6)	P7)	P8)	P9)
9. Does the company have a specified Committee of the Board/ Director responsible for decision making on Sustainability related issues? (Yes/No). If yes, provide details.	related is guidance	the Comp sues. Howe of the Boar	ever, the CS						stainability under the

The following policies are available on the company's website:

https://.aartipharmalabs.com/code-and-policies

- 1. Information Security policy
- 2. Risk Management Policy
- 3. Vigil Mechanism Policy
- 4. Related Party Transaction Policy
- 5. Nomination & Remuneration Policy
- 6. Dividend Distribution Policy
- 7. Code on Prohibition of Insider Trading
- 8. CSR Policy
- 9. Code of Conduct
- 10. Health & Safety Policy (in both Hindi & English languages)
- 11. People Policy
- 12. Responsible Procurement Policy
- 13. Supplier Code of Conduct
- 14. Policy on Materiality of Events
- 15. Policy on Determination of Material Subsidiary
- 16. Archival Policy

10. Details of review of NGRBCs by the Company:

Subject for review	Indicate the Dir	Frequency (Annually/ Half-yearly/ Quarterly Any other – please specify)							
	P1	P2	Р3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	the Com and revi This ong	pany. To ews are o going eva	ned have ensure conducted luation gu	compliand d on all p uarantees	e and eff policies ar that our	fectivenes nd proces	ss, regula sses with	ar interna nin the C	al audits ompany.
Compliance with statutory requirements of relevance to the principles and rectification of any non – compliance	industry standards and best practices. The Firm complies with all applicable regulations currently in effect. d								

11. Has the Company carried out independent assessment/evaluation of the working of its policies by an external agency? (Yes/ No) If yes, provide the name of the agency.

P1	P2	P3	P4	P5	P6	P7	P8	P9	
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No, the Company has not undertaken any third party assessments of its policies however shall continue to take up internal assessments periodically to ensure smooth implementation of the policies.

12. If answer to question (1) above is "No" i.e., not all Principles are covered by a policy, reasons to be stated:

Questions	P1	P2	Р3	P4	P5	P6	P7	P8	P9
The Company does not consider the principles material to its business (Yes/No)									
The Company is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The Company does not have the financial or/human and technical resources available for the task (Yes/No)	The same statement of								
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as "Essential" and "Leadership". While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

PRINCIPLE 1: BUSINESSES SHOULD CONDUCT AND GOVERN THEMSELVES WITH INTEGRITY, AND IN A MANNER THAT IS ETHICAL, TRANSPARENT AND ACCOUNTABLE

Essential Indicators

Percentage coverage by training and awareness programmes on any of the principles during the financial year:

Segment	%age of persons in respective category covered by the awareness programmes		
Board of Directors	1	Code of Conduct, Anti-Bribery and Corruption, Human Rights, Health and Safety	100%
Key Managerial Personnel	1	Code of Conduct, Anti-Bribery and Corruption, Human Rights, Health and Safety	100%
Employees other than BoD and KMPs	669	Operational, Technical, Skill enhancement, Behavioural training & as per Training matrix of annual plan	100%
Workers	187	Operational, Technical, Skill enhancement, Behavioural training & as per Training matrix of annual plan	100%

2. Details of fines/penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the



entity or by directors/KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and as disclosed on the entity's website):

		Monetary			
	NGRBC	Name of the regulatory/ enforcement	Amount	Brief of	Has an appeal been
	Principle	agencies/ judicial institutions	(In INR)	the Case	preferred? (Yes/No)
Penalty/ Fine	NA	NA	NIL	NA	NA
Settlement	NA	NA	NIL	NA	NA
Compounding fee	NA	NA	NIL	NA	NA
		Non-Monetary			
	NGRBC	Name of the regulatory/ enforcement	Brief of the	Has an ap	peal been preferred?
	Principle	agencies/ judicial institutions	Case		(Yes/No)
Imprisonment	NA	NA	NA		NA
Punishment	NA	NA	NA		NA

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Not Applicable.

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

APL has a comprehensive and well-defined Code of Conduct and Vigil Mechanism policy which puts great emphasis on practices of anti-corruption and anti-bribery. The Company firmly believes that all the employees shall uphold the principles mentioned in the policy and fulfil their responsibilities with the utmost faith, discretion, and care, upholding the highest standards of honesty, integrity, and fairness. The Policy forbids using bribery or any other unfair advantage to acquire or capacity to ensure or other benefits, either or through indirect means while also forbidding the promise to do so.

https://.aartipharmalabs.com/investors/vigil-mechanism-policy-feb-2023.pdf

https://.aartipharmalabs.com/investors/code-of-conduct-feb-2023.pdf

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2022-23	FY 2021-22
Directors	0	0
KMPs	0	0
Employees	0	0
Workers	0	0

6. Details of complaints with regard to conflict of interest:

	FY 2022	2-23		FY 2021-22
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of	0	NA	0	NA
Conflict of Interest of the Directors				
Number of complaints received in relation to issues of	0	NA	0	NA
Conflict of Interest of the KMPs				

7. Provide details of any corrective action taken or underway on issues related to fines/penalties/action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable

PRINCIPLE 2: BUSINESSES SHOULD PROVIDE GOODS AND SERVICES IN A MANNER THAT IS SUSTAINABLE AND SAFE

Essential Indicators

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

	FY 2022-23	FY 2021-22	Details of improvements in environmental and social impacts
R&D	4.33 %	4 %	Gas detection system including flammable, toxic & oxygen monitoring Dust collector system
			Solvent transferring and containment accessories
Capex	13.90 %	5.80 %	Scrubber System & Booster pump for Reverse Osmosis
			2. Installation of detectors for VOC,O2 & Level and Variable Frequency Drive for equipment
			3. Industrial Hygiene monitoring
			4. Fall Protection Arrester
			5. Mechanical Vapor Recompression system & Barometric condenser Installation
			6. Green Belt development
			7. Explosion Vent installation for powder processing equipment and IIC motor upgradation for required equipment
			8. Flame arrester and Scrubber systems to solvent storage tanks
			9. Distributed Control System for Solvent Recovery Plant

2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Yes; The company has in place a robust responsible procurement policy which acts as a guiding force for APL to implement sustainable measures along its value chain.

- b. If yes, what percentage of inputs were sourced sustainably?
 - 0%; The company is yet to start categorising its sustainably sourced input materials, however shall start doing so in the upcoming years.
- Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

The company adheres to the 3R principle of reduce, reuse, recycle for managing waste. This principle is implemented across all aspects of our operations and covers every type of waste generated. To support its commitment, all the facilities are equipped with comprehensive waste management systems. APL strives to minimize waste generation, promote reuse of materials whenever possible, and ensure efficient recycling processes. By following the 3R principle, the company contributes to sustainable waste management and resource conservation.

- A. Plastic Waste: All the plastic waste generated is sent to authorised recyclers for further processing.
- B. E-Waste: All the e-waste generated at site is sent to authorised recyclers to ensure safe disposal.
- C. Hazardous Waste: Hazardous waste generated at site is sent to CHWTSDF sites for safe disposal as landfill or incineration. Some of the hazardous waste categories are sent to authorised recyclers as per consent condition & Hazardous and other Waste (M & TM) Rules, 2016. Recently APL obtained the Consent for sending hazardous waste to an authorized pre-processor followed by a coprocessor & the company is sending one of the waste categories to the pre-processor.
- 4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes/No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same

Yes. Waste collection plan is in line with the EPR plan, APL has received the EPR target from CPCB & the activities related to EPR are in progress. The company is registered with CPCB for EPR.



PRINCIPLE 3: BUSINESSES SHOULD RESPECT AND PROMOTE THE WELL-BEING OF ALL EMPLOYEES, INCLUDING THOSE IN THEIR VALUE CHAINS

Essential Indicators

1. a. Details of measures for the well-being of employees:

		% of employees covered by											
Category	Total	Health insurance		Accident insurance		Maternity benefits		Pater Bene	,	Day Care facilities			
	(A)	Number (B)	% (B/A)	Number (C)	% (C/A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)		
Permanent er	nployees												
Male	1,328	1,328	100%	1,328	100%	0	0%	0	0%	0	0%		
Female	72	72	100%	72	100%	72	100%	0	0%	0	0%		
Total	1,400	1,400	100%	1,400	100%	72	5%	0	0%	0	0%		
Other than Pe	rmanent em	ployees											
Male													
Female					No	ot Applicat	ole						
Total													

b. Details of measures for the well-being of workers:

	% of workers covered by											
Category	Total (A)		Health insurance		Accident insurance		Maternity benefits		rnity efits	Day Care facilities		
		Number (B)	% (B/A)	Number (C)	% (C/(A)	Number (D)	% (D/A)	Number (E)	% (E/A)	Number (F)	% (F/A)	
Permanent work	cers											
Male	642	642	100%	642	100%	0	0%	0	0%	0	0%	
Female	0	0	0%	0	0%	0	0%	0	0%	0	0%	
Total	642	642	100%	642	100%	0	0%	0	0%	0	0%	
Other than Perm	nanent wo	rkers										
Male	866	866	100%	0	0%	0	0%	0	0%	0	0%	
Female	0	0	0%	0	0%	0	0%	0	0%	0	0%	
Total	866	866	100%	0	0%	0	0%	0	0%	0	0%	

2. Details of retirement benefits, for Current Financial Year and Previous Financial Year

		FY 2022-23		FY 2021-22				
Benefits	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers			No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)		
PF	100%	100%	Υ	100%	100%	Υ		
Gratuity	100%	100%	Υ	100%	100%	Υ		
ESI	100% cov	ered As per ap	oplicability of Th	ie Employees Sta	ite Insurance A	ct 1948.		
Others – please specify	Not Applicable							

3. Accessibility of workplace

Are the premises/offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

APL's offices have been well equipped with accessibility measures such as rails, ramps and wheelchairs to facilitate the movement of differently-abled employees in accordance with the Rights of Persons with Disabilities Act, 2016.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes; the entity has laid out the necessary provisions in the HR Policy in line with the Rights of Persons with Disabilities Act, 2016. The Company ensures compliance of 100% employee related applicable statutes which ensures social security.

https://.aartipharmalabs.com/responsible-workforce

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

	Permanent of	Permanent employees			
Gender	Return to work rate	Retention rate	Return to work rate	Retention rate	
Male	NA	NA	NA	NA	
Female	100 %	100 %	NA	NA	
Total	100 %	100 %	NA	NA	

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent Workers	No
Other than Permanent Workers	No
Permanent Employees	No
Other than Permanent Employees	No

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity

Category		FY 2022-23			FY 2021-22	
	Total employees/ workers in respective category (A)	No. of employees/ workers in respective category, who are part of association(s) or Union (B)	% (B/A)	Total employees/ workers in respective category (C)	workers in respective category, who are part	% (D/C)
Total Permanent Employees	0	0	0%	0	0	0%
Male	0	0	0%	0	0	0%
Female	0	0	0%	0	0	0%
Total Permanent Worker	642	125	19%	664	125	19%
Male	642	125	19%	664	125	19%
Female	0	0	0%	0	0	0%



8. Details of training given to employees and workers:

			FY 2022-23		FY 2021-22					
Category	Total safety m		lealth and On Skill measures upgradation			Total (D)	On Health and safety measures		On Skill upgradation	
	(A)	No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)
Employees										
Male	1,328	1,328	100%	1,195	90%	1,279	1,279	100%	998	78%
Female	72	72	100%	52	72%	62	62	100%	40	65%
Total	1,400	1,400	100%	1,247	89%	1,341	1,341	100%	1038	77%
Workers										
Male	642	642	100%	642	100%	664	664	100%	664	100%
Female	0	0	0%	0	0%	0	0	0%	0	0%
Total	642	642	100%	642	100%	664	664	100%	664	100%

9. Details of performance and career development reviews of employees and worker:

Category		FY 2022-23			FY 2021-22	
	Total (A)	No. (B)	% (B/A)	Total (C)	No. (D)	% (D/C)
Employees						
Male	1328	1135	85%	1,341	1,075	80.16%
Female	72	56	77%	54	54	100%
Total	1400	1191	85%	1,395	1,129	80.93%
Workers			,			
Male	642	606	94%	668	478	71.56%
Female	0	0	0%	0	0	0%
Total	642	606	94%	668	478	71.56%

10. Health and safety management system:

a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage of such system?

Yes; APL has an ISO 45001 certified occupational health and safety management system in place. APL is committed for a continuous improvisation of its safety systems for a zero-incidence scenario. To prioritize safety for all stakeholders, APL has a detailed and comprehensive Health, Safety and Environment (HSE) manual in place for upholding the group-level legacy of "Safety first". Adequate training and awareness programmes are in practice to prevent unsafe working conditions and mitigate the probable risks. The coverage is 100% for our entity and it covers both employees & contractors.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

To identify work-related hazards and assess risks, APL carries out meetings periodically with all its operational safety personnel. The Company being ISO 45001:2018 certified ensures all the safety standards and comprehensive protocols as directed by the standard are in place for achieving operational excellence. APL also undertakes various safety trainings and assessments at regular intervals for employee welfare. The routine safety mandate includes, Hazard Identification and Risk Assessment (HIRA), HAZOP(for process deviation), what-if analysis, hazard checklists and Quantitative Risk/Impact Assessment (QRA) at project stage. For non-routine work, APL employs Job Safety Analysis (JSA).

 Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)

Yes; Aarti Pharmalabs Limited has implemented several modules through APMS guidelines which includes General Plant Condition, Unsafe Acts, Unsafe Conditions, Near Miss, Behaviour Based Safety, Tool box talk, etc., to enable workers to report work-related hazards. These reports are submitted through the INTELEX module or via the G-suit platform. The Company proactively gives prior attention to social security for a safe working environment.

d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No) Yes. The Company covers its employees/ workers under the Group Term Life Insurance Policy. Also, APL has partnered with hospitals that offer visiting doctors to provide non-occupational and healthcare services. Additionally, the company runs a vaccination program specifically targeting contagious diseases such as Hepatitis B, tetanus etc.

11. Details of safety-related incidents, in the following format:

Safety Incident/Number	Category	FY 2022-23	FY 2021-22
Lost Time Injury Frequency Rate (LTIFR) (per one-million-person	Employees	0.42	0.24
hours worked)	Workers	0.31	0.00
Total recordable work related injuries	Employees	1.27	2.12
Total recordable work-related injuries	Workers	2.46	4.12
No. of fatalities	Employees	0	0
No. of fatalities	Workers	0	0
High consequence work-related injury or ill-health (excluding fatalities)	Employees	0	0
riigh consequence work-related injury of in-health (excluding ratanties)	Workers	0	0

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

Aarti Pharmalabs Limited has developed a comprehensive Health, Safety, and Environment policy aimed at providing a secure and healthy workplace for all individuals involved. The Company's commitment extends to complying with the Factory Act of 1948. To ensure process safety, APL has implemented hazard checklists and regularly conduct HAZOP (Hazard and Operability Study) assessments at our facilities. Moreover, the company has a dedicated process safety laboratory that actively identifies any potential hidden hazards associated with new processes & change in existing processes.

To uphold a safe and healthy working environment, APL has adopted the APMS (Aarti Pharmalabs Management System) guidelines. These guidelines encompass various aspects such as the Permit system, General Plant Condition, Management of Change, Pre Start-up Safety Review, etc. In order to prevent workplace exposure, sites are equipped with cutting-edge scrubbing systems and air ventilation systems.

The Company has also established an Industrial Hygiene program to identify operations that may pose potential hazardous exposures. Regular medical check-ups are conducted for both employees and contract workers, and has trained medical personnel on-site to handle any work-related emergencies. Furthermore, APL ensures the availability of necessary and specialized personal protective equipment (PPE) tailored to specific operations. For the well-being of workers, the Company offers compensation in cases of accidents/ mishaps.



13 Number of Complaints on the following made by employees and workers:

		FY 2022-23			FY 2021-22				
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks			
Working Conditions	0	0	NA	0	0	NA			
Health & Safety	0	0	NA	0	0	NA			

14. Assessments for the year.

	% of your plants and offices that were assessed (by the entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks/concerns arising from assessments of health & safety practices and working conditions.

Not Applicable

PRINCIPLE 4: BUSINESSES SHOULD RESPECT THE INTERESTS OF AND BE RESPONSIVE TO ALL THEIR STAKEHOLDERS

Essential Indicators

Describe the processes for identifying key stakeholder groups of the entity.

Through stakeholder engagement and feedback mechanisms, the company aims to identify its key stakeholders. This process would enable the company to better comprehend the concerns and interests of its stakeholders, allowing APL to align the purpose and scope of the engagement accordingly. By actively seeking and incorporating feedback, APL looks to foster a deeper understanding of the company's stakeholders' perspectives, by ensuring that their feedback is considered in the decision-making processes.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

The company is currently working towards identifying its key stakeholders and shall prioritize this task in the upcoming financial year. By proactively seeking input and feedback, APL aims to create an inclusive environment where stakeholders' perspectives and concerns are acknowledged and addressed in the decision-making processes.

PRINCIPLE 5: BUSINESSES SHOULD RESPECT AND PROMOTE HUMAN RIGHTS

Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

		FY 2022-23				FY 2021-22
Category	Total (A)	No. of employees/ workers covered (B)	% (B/A)	Total (C)	No. of employees/ workers covered (D)	% (D/C)
Permanent	1,400	885	63.21%	1,341	838	62.49%
Other than permanent	0	0	0%	0	0	0%
Total Employees	1,400	885	63.21%	1,341	838	62.49%
Permanent workers	642	389	60.59%	664	390	58.73%
Other than permanent	866	433	50%	807	378	46.84%
Total Workers	1,508	822	54.5%	1,471	768	52.20%

2. Details of minimum wages paid to employees and workers, in the following format:

	FY 2022-23						FY 2021-22				
Category	Total	Equal to N	Minimum	More	than	Total	Equal to N	/linimum	More	than	
Category	(A)	Wa	ge	Minimu	n Wage	(D)	Wa	ge	Minimur	n Wage	
	(A)	No. (B)	% (B/A)	No. (C)	% (C/A)		No. (E)	% (E/D)	No. (F)	% (F/D)	
Employees											
Permanent											
Male	1,328	0	0%	1,328	100%	1279	0	0%	1,279	100%	
Female	72	0	0%	72	100%	62	0	0%	62	100%	
Other than Permanent											
Male					Not App	alioablo					
Female					Not App	Jiicabie					
Workers											
Permanent											
Male	642	0	0%	642	100%	664	0	0%	664	100%	
Female	0	0%	0	0%	0	0%	0	0%	0	0%	
Other than Permanent											
Male	886	886	100%	0	0%	807	807	100%	0	0%	
Female	0	0%	0	0%	0	0%	0	0%	0	0%	

3. Details of remuneration/salary/wages, in the following format (In Lakhs INR):

		Male	Female		
	Number	Median remuneration/ salary/ wages of respective category/ Annum in Lakhs	Number	Median remuneration/ salary/ wages of respective category/Annum in Lakhs	
Board of Directors (BoD)	1	88	1	97	
Key Managerial Personnel	2	37	0	NA	
Employees other than BoD and KMP	1,328	6	62	4	
Workers	642	3	0	0	

For the purpose of the Board of Directors, only the Executive Directors have been considered, since only they are paid Salary and Commission. Besides, the Company Secretary and Chief Financial Officer have been considered for the purpose of Key Management Personnel (under Section 203 of the CA 2013). Besides, the Executive Directors have not been considered again under the Key Managerial Personnel, since they have been separately disclosed under the Board of Directors.

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes, Aarti Pharmalabs Limited is deeply committed to upholding and promoting high standards of human rights throughout all its operations. As an integral part of the company's corporate responsibility, the Works Council diligently ensures strict adherence to human rights principles.

APL firmly believes in upholding the dignity and individual rights of every employee, worker, and external stakeholder with whom APL engages in its businesses. It is APL's unwavering commitment to ensure that none of its operations infringe upon the human rights of its valued stakeholders. The company strives to create a respectful and inclusive environment for fostering the overall well-being within the organization.



5. Describe the internal mechanisms in place to redress grievances related to human rights issues

Aarti Pharmalabs Limited prioritizes the well-being and rights of all individuals associated with the company. The company has established a robust grievance redressal mechanism specifically designed to promptly and effectively address any human rights issues that may arise. APL encourages open communication and provides multiple channels for employees and stakeholders to report concerns or seek assistance. A dedicated team is committed to thoroughly investigating and resolving grievances in a fair and impartial manner, while maintaining the utmost confidentiality. The Company strives to continuously improve its grievance redressal process to ensure a safe and respectful environment for everyone.

6. Number of Complaints on the following made by employees and workers:

	FY 2022-23			FY 2021-22		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	0	0	No case	0	0	No case
Discrimination at workplace	0	0	filed	0	0	filed
Child Labour	0	0		0	0	
Forced Labour/Involuntary Labour	0	0		0	0	
Wages	0	0		0	0	
Other human rights related issues	0	0		0	0	

Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

Aarti Pharmalabs Limited maintains a zero-tolerance policy towards any form of sexual harassment in the workplace. To address this issue, the company has implemented a comprehensive grievance resolution procedure under its POSH policy for ensuring effective resolution of employee complaints. APL has also established a stringent Code of Conduct and HR Policy Manual that clearly outline expectations for appropriate employee behaviour and provide measures for the prevention and redressal of such complaints. All employees and new joiners are provided PoSH training not only during induction but also at regular intervals during their lifetime at APL.

To ensure a prompt and confidential resolution process, APL has established Internal Complaints Committee dedicated to monitoring and addressing complaints related to harassment. This committee is responsible for taking appropriate action in a timely manner while maintaining the utmost confidentiality.

8. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes; At APL, all the business agreements and contracts carry the clauses of human rights for promoting sustainable, fair and equitable competition for all its stakeholders.

9. Assessments for the year:

APL has carried out Human rights risk assessment which includes Child labour, Forced labour, Sexual harassment & ethics etc. at three sites out of six sites. All audits are based on UNGC guiding principle and/or Pharmaceutical supply chain initiative.

10. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from the assessments at Question 9 above.

Not Applicable

PRINCIPLE 6: BUSINESSES SHOULD RESPECT AND MAKE EFFORTS TO PROTECT AND RESTORE THE ENVIRONMENT

Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	Unit	FY 2022-23	FY 2021-22
Total electricity consumption (A)	GJ	250463.127	237134.95
Total fuel consumption (B)	GJ	537025.994	483167.83
Energy consumption through other sources (C)	GJ	0	0
Total energy consumption (A+B+C)	GJ	787489.121	720302.78
Energy intensity per rupee of turnover (Total energy consumption/ turnover in rupees)	GJ/INR /million	52.49	76.54

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency. (Y/N) If yes, the name of the external agency.

No

2. Does the entity have any sites/facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

None of the sites comes under PAT Scheme.

3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2022-23	FY 2021-22
Water withdrawal by source (in kilolitres)		
(i) Surface Water	0	0
(ii) Ground Water	0	0
(iii) Third Party Water	404898	359786
(iv) Seawater/desalinated water	0	0
(v) Others	0	0
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	404898	359786
Total volume of water consumption (in kilolitres)	716243	629521
Water intensity per rupee of turnover (Water consumed/turnover) KL/INR/million	47.75	66.9

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency. (Y/N) If yes, the name of the external agency.

No

4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Yes. Aarti Pharmalabs Limited (APL) has implemented a comprehensive mechanism for achieving Zero Liquid Discharge (ZLD) across all of its units. The company has ensured 100% recycling of liquid-waste generated and has established the necessary infrastructure and systems to comply with ZLD conditions specified by the Consent to Operate (CTO) requirements. This commitment demonstrates dedication towards sustainable practices and responsible waste management.



5. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Specify Unit	FY 2022-23	FY 2021-22	
NOx	MT	88.83	70.17	
SOx	MT	380.23	254.58	
Particulate matter (PM)	MT	386.47	336.32	
Persistent organic pollutants (POP)				
Volatile organic compounds (VOC)		- Nat Applicable		
Hazardous air pollutants (HAP)	— Not Applicable —			
Others- please specify				

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency

Yes; the external agencies for independent assessment/evaluation/assurance are as follows:

- Skylab Analytical Laboratory
- Enviro Care Lab

6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Specify Unit	FY 2022-23	FY 2021-22
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric Tonnes of CO ₂	37,390	42,931
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH4, N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric Tonnes of CO ₂	79,746	80,244
Total Scope 1 and Scope 2 emissions per rupee of turnover	Metric Tonnes of CO ₂ /INR/million	7.81	13.09

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No

7. Does the entity have any project related to reducing Greenhouse Gas emissions? If Yes, then provide details.

No, however the company shall aim to undertake initiatives to reduce its GHG emissions in the upcoming years.

8. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2022-23	FY 2021-22
Total Waste Generated (in Metric Tonnes)		
Plastic waste (A)	72.66	111.25
E-waste (B)	2.13	3.05
Bio-medical waste (C)	0.19	0.48
Construction and demolition waste (D)	17.5	0
Battery waste (E)	1.22	0.9
Radioactive waste (F)	0	0
Other Hazardous waste. Please specify, if any. (G)	4,770.32	5,808.99
Other Non-hazardous waste generated (H). Please specify, if any.		
(Break-up by composition i.e., by materials relevant to the sector)	873.94	742.26
Total (A+B + C + D + E + F + G + H)	5,737.96	6,666.93
For each category of waste generated, total waste recovered through recyclin (in metric tonnes) 5,737.96 Category of Waste	ng, re-using or other recov	ery operations
(i) Recycled	2,004.71	2,190.12
(ii) Re-used	4,051.84	6,027.71
(iii) Other recovery operations	0	0
Total	6,056.55	8,217.83
For each category of waste generated, total waste disposed of by nature of di	sposal method (in metric	tonnes)
Category of waste		
(i) Incineration	545.27	448.62
(ii) Landfilling	8472.9	5151.6
(iii) Other disposal operations	0	0
Total	9,018.17	5,600.22

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency

No

9. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

Aarti Pharmalabs Limited has implemented a comprehensive waste management system that prioritizes environmental sustainability and responsible waste disposal practices. APL recognizes the importance of minimizing the environmental impact of its operations and ensuring the efficient management of waste generated throughout its processes.

APL's waste management system is designed to adhere to the highest industry standards and regulatory requirements. The company follows a systematic approach to identify, segregate, handle, treat, and dispose of waste in a safe and environmentally friendly manner. The company aims to minimize waste generation, promote recycling and reuse, and properly dispose of the hazardous waste.

During the product design stages, APL has integrated Hazard checklists that strictly adhere to the principles of
green chemistry. The company's primary goal is to eliminate the use of toxic chemicals and prioritize a design
process that minimizes or completely eliminates the generation of hazardous waste. This approach follows a
hierarchy of controls, where it actively seeks alternative materials and methods, effectively reducing the use of
harmful substances and minimizing the production of hazardous waste.



- Furthermore, in one of the product chains, APL has developed a specialized process that treats by-products and converts them into valuable resources. This innovative approach significantly minimizes the environmental impact and contributes to sustainable practices.
- To address emissions during the processes, the plants are fully equipped with state-of-the-art scrubber systems, which effectively capture any emissions generated and prevent their release into the environment.
- In order to manage wastewater responsibly, the company has installed advanced wastewater treatment plants and water recovery units that utilize cutting-edge technologies such as reverse osmosis (RO), multiple-effect evaporators (MEEs), and agitated thin film dryers (ATFD). These systems enable to recover and reuse water from wastewater streams. Recently APL has taken a significant step towards energy conservation by adopting a Mechanical Vapour Recompression (MVR) system to treat industrial effluent. For domestic effluent, Sewage Treatment Plants (STP) are in place.
- As part of its commitment to environmental sustainability, APL has implemented a zero liquid discharge policy across all its units. This means that the firm aims to eliminate the discharge of any liquid waste by effectively treating and reusing all water resources within its operations.
- 10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals/clearances are required, please specify details in the following format:
 - Not Applicable as none of the offices and plants are set up in/around ecologically sensitive areas.
- 11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year
 - Aarti Pharmalabs Limited has not undertaken any environmental impact assessments in the current financial year.
- 12. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:
 - Yes; the Company is in compliance of all the required compliance with all the applicable laws and norms as per Environmental protection act 1986, Water (Prevention and Control of Pollution) Act 1974 and Air (Prevention and Control of Pollution) Act 1981 to closely monitor and ensure compliance.

PRINCIPLE 7: BUSINESSES, WHEN ENGAGING IN INFLUENCING PUBLIC AND REGULATORY POLICY, SHOULD DO SO IN A MANNER THAT IS RESPONSIBLE AND TRANSPARENT

Essential Indicators

- 1. Number of affiliations with trade and industry chambers/ associations. NIL
 - List the top 10 trade and industry chambers/ associations (determined based on the total members of such a body) the entity is a member of/affiliated to.
 - Currently, Aarti Pharmalabs Limited is not affiliated with any chambers/associations, however the company is in the process of becoming a member of the United Nations Global Compact of India Network (UNGCI).
- Provide details of corrective action taken or underway on any issues related to anticompetitive conduct by the entity, based on adverse orders from regulatory authorities.
 - Not Applicable.

PRINCIPLE 8: BUSINESSES SHOULD PROMOTE INCLUSIVE GROWTH AND EQUITABLE DEVELOPMENT

Essential Indicators

Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Not Applicable

Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity.

Not Applicable

Describe the mechanisms to receive and redress grievances of the community.

Aarti Pharmalabs Limited is deeply committed to being a responsible corporate citizen and maintaining positive relationships with the communities in which it operates. As part of its ongoing efforts to ensure transparency and accountability, the company shall set up a grievance redressal mechanism for the communities it operates in. It will serve as a platform for community members to voice their concerns, provide feedback, and seek resolution regarding any issues related to its operations. APL understands the importance of actively engaging with and addressing the concerns of the communities it works with, and this mechanism will play a vital role in fostering open dialogue and building trust.

Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY 2022-23	FY 2021-22
Directly sourced from MSMEs/ small producers	14%	APL was a part of AIL,
Sourced directly from within the district and neighbouring districts	81%	hence segregated data is not available.

PRINCIPLE 9: BUSINESSES SHOULD ENGAGE WITH AND PROVIDE VALUE TO THEIR CONSUMERS IN A **RESPONSIBLE MANNER**

Essential Indicators

Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

Aarti Pharmalabs Limited has established a robust mechanism to effectively address and resolve consumer complaints. The company's dedicated marketing department serves as the focal point of contact for such complaints. Depending on the nature and specifics of each complaint, they are promptly forwarded to the Quality department.

APL places great importance on addressing consumer complaints in a timely and efficient manner. APL's highly skilled and experienced Quality team diligently investigates and evaluates each complaint to determine the appropriate course of action.

APL is committed to maintaining the highest standards of product quality to meet the customer's expectations. Through the consumer complaint resolution mechanism, the company strives to continuously improve its products and services, and further strengthen the bonding with valued customers.



Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	
Safe and responsible usage	Not Available
Recycling and/or safe disposal	

Number of consumer complaints in respect of the following:

	FY 2022-23		Remarks	FY 2021-22		Remarks
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data privacy	0	NIL	NA	0	NIL	NA
Advertising	0	NIL	NA	0	NIL	NA
Cyber-security	0	NIL	NA	0	NIL	NA
Delivery of essential services	0	NIL	NA	0	NIL	NA
Restrictive Trade Practices	0	NIL	NA	0	NIL	NA
Unfair Trade Practices	2	0	NA	1	0	NA
Other	16	3	APL shall ensure timely resolution of all the pending complaints	19	0	All Complaints were resolved successfully

Details of instances of product recalls on account of safety issues:

	Number	Reasons for Recall
Voluntary recalls	0	No Instances related to safety issues
Forced recalls	0	No Instances related to safety issues

Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web link of the policy.

Yes, APL has implemented robust measures and guidelines to safeguard sensitive information and uphold the confidentiality of data. The company has a board-approved Information Security policy which outlines the company's commitment to ensure data privacy and measures undertaken for the same. The web link for the same is provided:

https://.aartipharmalabs.com/investors/information-security-policy.pdf

Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty/action taken by regulatory authorities on safety of products/services.

Not Applicable